

MINT HILL PRESBYTERIAN CHURCH
ASSOCIATE REFORMED SYNOD
8528 Brief Road
Charlotte, NC 28227

January 8, 2011

Mr. Jeff Howe, Sr.
Custom Building Systems
P. O, Box 6820
Gastonia, NC 28056

Dear Mr. Howe:

My name is Butch Bigham and I am building committee chairman for the Mint Hill Presbyterian Church. We have not met but it has been a great pleasure to have worked with your organization. Our project for phase one is now complete and is an excellent building.

In the fall of 2009 when I met Jeff, Jr. and began discussions about our building project, I saw exactly what I was looking for in contractor for our building. Before I joined our building committee, they were going around and around in circles without making any progress in getting a loan or a contract with a builder. The last ten years of my career with the federal government my job was build and manage computer facilities. With all of the facilities that we built or renovated, I never experienced as good of a project as I experienced with your organization. I know that Jeff says that it has been his pleasure to work with me but by far it has been my great pleasure to work with Jeff and his staff.

Never in all of my years of facility development and management have I ever work with a more professional staff than you have in your organization. Going through this process and working with Jeff I can see why churches come to you to build their buildings. When we have the opportunity to move to our next phase, Jeff will be the first person contacted for this project. We all hope that this is soon.

When your group started the project, the members of our church could no envision what the site and the building would look like since they do not understand plans and drawings. I kept a picture that Jeff furnished us in their minds and kept them off of the site as much as possible. Weekly I took photos and explained the progress of the project. This helped them a lot but when the project was complete, everyone was completely surprised at the quality of work that went into our building. Words cannot thank you and your staff enough for everything that you did at our site. Please let all of your staff know that our expectations were met and exceeded by everyone that worked on our project. If any of your potential clients need to talk to anyone who has worked with your organization, feel free to have them to call me or I will be glad to show them our EXCELLENT building.

Sincerely,



Butch Bigham
6025 Hemlock Drive
Indian Trail, NC 28079